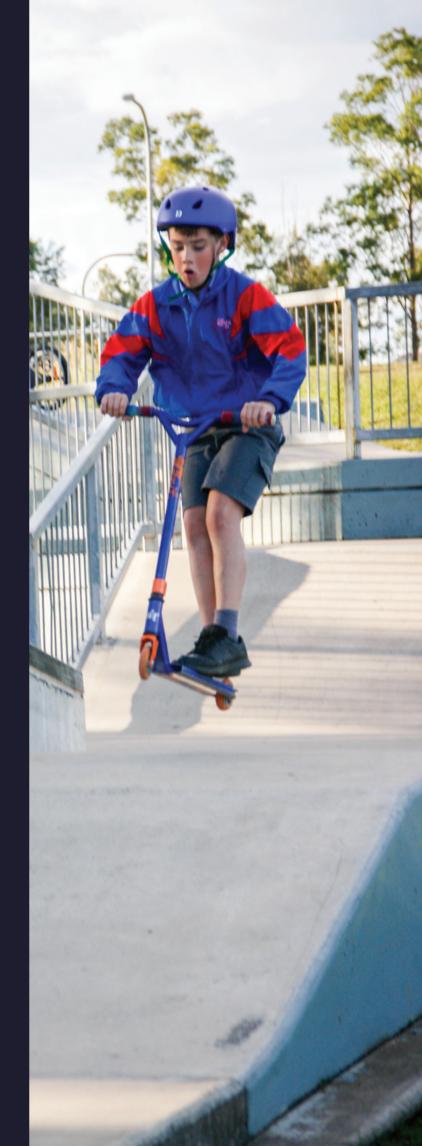


ANNUAL REPORT 2016 - 2017 NCN5

NEPEAN COMMUNITY & NEIGHBOURHOOD SERVICES

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Message from THE BOARD

On behalf of NCNS Board of Directors, I would like to acknowledge the Darug people as the traditional custodians of the land we work on. I would like to pay my respects to Elders both past and present; to Aboriginal Directors and staff and our Aboriginal clients and community.

It is a pleasure to provide this report in my first year as Chairperson of NCNS. We continue the tradition of commitment to listening and responding to community needs, and providing high quality services where they are most needed. It is a testament to all at NCNS that continue to grow and expand the range of services that we provide to communities.

I thank the NCNS staff and volunteers for their hard work and dedication. I also would like to thank the community of Nepean for allowing us into their lives and working with us to make lasting positive change.

Reporting on the activities of the past year allows us an opportunity to reflect on how we have worked to improve the lives of communities and families. NCNS staff have continued to work as colleagues, as community members, and as partner organisations to deliver quality services and programs.

This year, a significant highlight has been the successful tender for the Closing the Gap (ITC) Program – and our new working relationship with Wentworth Healthcare Limited provider of the Nepean Blue Mountains Primary Health Network.

NCNS has been a great admirer and supporter of the Closing the Gap program since its inception. Under Wentworth Healthcare, the Closing the Gap program has made a huge difference in health and quality of life for Aboriginal people with a chronic disease.

All of us at NCNS understand the great responsibility that comes with the management of this program – and we are deeply committed to the delivery of this program across the region – from Lithgow, Blue Mountains, and Hawkesbury and of course Penrith.

It has been a delight to welcome the Closing the Gap team to NCNS, and we acknowledge this team's commitment and dedication throughout the transition.

It is also important that we acknowledge the challenge that comes with a change to the size of the organisation and the stresses and strain that come with that – and we recognise and value the flexibility that all NCNS staff have shown during this period.

All our work across the organisation – whether in Youth work, Aboriginal, Community, Parenting or Family Programs, Casework, Children's Services, or Healthcare – demonstrate the very best in committed service delivery, innovation, professionalism and team work.

The Board thanks our CEO, the Leadership Team, all our staff and volunteers; your tireless work, commitment to communities and families is evident in your outcomes and I thank each and every one of you.

As a board we are committed to providing strategic leadership, and keeping our eyes on the future, while remaining connected to our history and grassroots culture. I would like to thank my fellow Directors - Janis, Patricia, Yvonne, Mary, Peta and Joy – for their dedication, knowledge, experience and support this year.

Sharon Williams Chairperson



Message from THE GENERAL MANAGER

It is a great pleasure to again share with you some of the highlights from the past 12 months at Nepean Community & Neighbourhood Services (NCNS).

This year has been one of consolidation of our core program areas – community development, Aboriginal services, youth work, child & family services and casework - as the Targeted Earlier Intervention Program reforms commences its cycle. NCNS programs have good alignment with the overall TEI priority areas. For many years the organisation has been focused on providing services at the point of greatest need, and where we can be most effective. Our work with Children 0-3, Young Parents and Aboriginal families means that we can make a smooth transition to the new framework. We will continue to provide a mix of universal "soft entry" points through community and cultural events and neighbourhood centre activities; and leadership for community strengthening initiatives such as "CranebrookConnects" - the collective impact project for which we provide backbone duties, and work alongside many community partners. We will also continue with more targeted activities including supported playgroups, parenting programs; and will also provide more intensive support to those most in need – through individualized responses. Throughout the program areas, we continue our commitment to evidence-based and evidence-informed practice.

This year NCNS was successful in our Expression of Interest for the provision of the very important Closing the Gap (CTG) program. CTG supports Aboriginal & Torres Strait Islander people with chronic diseases and is a very important part of the national goal to improve Aboriginal health, life expectancy, and quality or life outcomes. We take on this project with a great sense of responsibility and respect – there is so much work to be done in this area. It is one we have advocated on for many years, and to now have carriage of this project is something we take very seriously.

The team is made up of Chronic Care Coordinators, Aboriginal Health Outreach Workers and Health Promotion Workers – and is led by a Program Manager. This team work with GP's to link clients to culturally safe healthcare services. This program helps Aboriginal people with chronic diseases to access healthcare early and provides the support to stay well in the community.

We were very fortunate to have been able to transition the existing Closing the Gap team to our organisation, which has meant that there has been a smooth transition for clients who know and trust their Aboriginal health workers with their care coordination.

This program builds on the significant Aboriginal support and services that NCNS provides. It fits with NCNS's core values and dedication to improve outcomes for the Aboriginal Community in the Nepean Blue Mountains area. Our priorities are now focused on ensuring regional coverage and clinical governance processes for these new program areas.

I would like to thank Lizz Reay and all the team at Wentworth Healthcare Limited provider of the Nepean Blue Mountains Primary Health Network for their confidence in our ability to manage this important project, and particularly their ongoing support and guidance. We recognise the enormous amount of work put in by the staff at Wentworth Healthcare in establishing the program, running it so successfully for many years, and then managing the contracting process. I would also like to acknowledge the CTG Program Manager – Veronica, and the whole Closing The Gap team, for their hard work to ensure we were able to commence service delivery on schedule on 1st May 2017.

Through the first 6 months of 2017, NCNS was also notified of our successful tender for the new FACS-funded Evidence Based Model for a Functional Family Therapy team in Penrith, as well as a PHN-funded Aboriginal Dual Diagnosis Care Coordination Project. These new program areas are very exciting and will extend our skills and knowledge to work with vulnerable communities in new ways.

I thank all NCNS staff, volunteers and student placements for a busy and successful year, and special thanks to the Team Leaders and Program Managers who manage the busy day-to-day operations. It has been a period of fairly rapid change as we have scaled up these new program areas, and there is still a lot of work to do to accommodate the new projects. I thank all the staff at NCNS for their goodwill during this time of change and growth.

I would like to thank the NCNS Directors for their commitment, support, encouragement and counsel over the year – with particular thanks to our office-holders; Chairperson - Sharon Williams; and Company Secretary - Yvonne Porter.

Joy Impiombato General Manager

DIRECTOR'S REPORT

Nepean Community Neighbourhood Services (NCNS) is a community-based organisation working across the Nepean-Blue Mountains region. We work through a model of partnership and collaboration, providing aid and assistance to residents of the Nepean area who are suffering from homelessness, poverty, distress, helplessness, and misfortune.

An important element of our work is provided through Koolyangarra - our Aboriginal Family Centre at Cranebrook – which is the hub for our Aboriginal support and community programs. Youth, family support, casework and community programs are run through various community locations throughout Penrith, South Penrith; Kingswood Park; and Cranebrook.

NCNS is proud to provide the Closing the Gap program, supporting Aboriginal and Torres Strait Islanders with a chronic disease across the Lithgow, Blue Mountains, Hawkesbury & Penrith LGA's.

The organisations' achievements are detailed in the Board and General Manager's messages, and throughout this report.

We would like to thank and acknowledge the agencies that fund NCNS.

These include:

- Wentworth Healthcare Limited provider of the Nepean Blue Mountains Primary Health Network
- NSW Family & Community Services
- · Office of Prime Minister & Cabinet
- Wesley Mission (Lead Agency to the Brighter Futures & Youth Hope Consortia)
- · Urban Growth
- · Penrith City Council grants
- · Club Grants

NCNS is incorporated under the Corporations Act 2001 as a Company Limited by Guarantee (not-for-profit), and operates under a Constitution originally adopted on 23rd August 2010 which is updated according to the rules of the organisation. Responsibility for the governance of NCNS resides with the board of directors. Membership of the Company is open to any individual who is nominated for membership by a member and approved by two thirds of the Directors at a Board meeting. The total amount that members of the Company are liable to contribute to the Company if the Company is wound up is \$2.00.

Appropriate director's indemnity insurance is in place.

NCNS Directors

NCNS must have at least five and not more than nine directors. NCNS's constitution provides an indemnity to directors.

NCNS directors from 1/7/16 - 30/6/17 are:

Danielle Bowman Chairperson	23rd Aug 2010 – 24th Oct 2016
Sharon Williams Chairperson	11th Oct 2016 – 30th Jun 2017
Patricia Formosa	23rd Aug 2010 – 30th Jun 2017
Joy Impiombato	23rd Aug 2010 – 30th Jun 2017
Doreen Peters	29th Sep 2011 - 24th Oct 2016
Yvonne Porter Company Secretary	23rd Aug 2010 – 30th Jun 2017
Mary Rigby	23rd Aug 2010 – 30th Jun 2017
Peta Williams	9th Oct 2014 – 30th Jun 2017
Janis Donnelly-Coode	11th Oct 2016 – 30th Jun 2017

Meetings

Board Meetings total – 6

Attendance as follows:

Name	Meetings Attended
Joy Impiombato	6
Patricia Formosa	4
Yvonne Porter	3
Mary Rigby	5
Sharon Williams	4
Janis Donnelly-Coode	2
Peta Williams	5

Board Committee's

Finance Committee – 3 meetings (attended by Yvonne Porter; Mary Rigby; Joy Impiombato)

Governance Committee – 2 meetings (attended by Patricia Formosa & Yvonne Porter)

Audit Risk Compliance Committee – 2 meetings (attended by Peta Williams & Mary Rigby)

ABOUT NCNS

Nepean Community & Neighbourhood Services (NCNS) began as a playgroup in South Penrith in the mid-1980's. From that, arose our first community development project and youth project – based out of the old Youth Centre on Maxwell Street.

We now provide Youth services, Aboriginal programs, Family Support, Casework, Parenting, Child & Family, Healthcare Services and much more - alongside our core Community Development projects.

We have been working with the Penrith Aboriginal community for nearly 20 years, and our work now includes coverage of the Nepean region. Aboriginal projects and staff represent nearly 40% of NCNS. Our commitment to career pathways, recognised training, management positions and proportional governance representation – means that Aboriginal people are actively involved at every level of decision making in the organisation.

NCNS is committed to providing high quality, evidenceinformed or evidence-based programs to be most effective in our work with vulnerable communities, families and individuals with complex needs

Our Purpose:

Nepean Community Neighbourhood Services is an innovative grass-roots organisation. We work together with our local community to provide quality programs that enable strength, inclusion and respect.

Our Vision:

A respectful, resilient community that embraces diversity and supports each person to reach their full potential.

We'll do this by:

- Providing for the direct relief of social and financial disadvantage, vulnerability, distress and misfortune for residents of the Nepean area.
- Providing practical assistance through the response to and provision of emergency relief and support for people experiencing distress and/or need.
- Increasing the knowledge and use of community resources by the most disadvantaged within the Nepean community.
- Providing opportunity for building the resilience of disadvantaged families and communities.
- Planning, promoting, implementing and evaluating long and short-term support programs and services, ensuring program design and delivery is responsive to needs of the most vulnerable and disadvantaged individuals, families and communities.
- Striving to be an innovative, collaborative, adaptive, dynamic and initiating organisation.
- · Being committed to our role as leaders in our field.

Our Centres:

South Penrith Neighbourhood Centre
Cranebrook Neighbourhood Centre
North Penrith Community Centre (Kingswood Park)
Koolyangarra Aboriginal Family Centre - Cranebrook
Impingar Centre - Werrington





Early Years

OUR KIDS AND YOUNG PEOPLE NEED THE BEST START IN LIFE...

- Supported Playgroups
- Parenting Programs
- Early Literacy Activities
- School Readiness
- Music Programs

A highlight this year has been the partnership with Nordoff Robbins in developing a cultural appropriate music program delivered to Aboriginal children 3-5 years. Our music therapist was a Wiradjuri woman who taught the children music in language. The program was called the 'Move, Explore, Create" program. This program was run over 6 months & provided interactive activities using live music that promoted children's developmental, culture & social skills. Another highlight was the Music Therapy program. This individualised program was delivered over 6 months for our case managed families attending Kooly Supported Playgroup. The program is an effective intervention promoting healthy interaction, facilitating improvement in parenting skills, self- regulation & appropriate play.

These are families with complex needs. Our staff have worked hard to develop Kooly Playgroup as a true wrap-around service, baby clinic, trauma based play, early intervention and developmental screening checks, speech, occupational and physio- therapists & Financial Counselling in attendance every week and regular, ear and eye checks. With interventions happening right here, right now – a whole cohort of Aboriginal kids are ready to thrive at school. St Marys Aboriginal Supported Playgroup on a Monday, is on it's way to replicating the Kooly Wrap-around model, and is providing an important Aboriginal Playgroup at the eastern end of the LGA.

Braddock Playtime playgroup has morphed into a multicultural group, with many nationalities represented. And Weekly Reading Tents at Kingswood Park and Braddock Public Schools are making reading fun, as well as engaging parents to get be involved with school and their kids' education. Parenting programs continue to be a highlight with Triple P (level 4 + 5), Indigenous Triple P, Special Playtime, and Cool Little Kids, running every term. ADHD and Anxiety has been a strong focus, with myths and stereotypes creating a great deal of misunderstanding in the community

To address this unmet need our Parent Facilitator has developed AD/HD and Anxiety seminars; these popular seminars provide parents with the latest evidence about AD/HD and anxiety in kids, its diagnosis, treatment and management, what's going on in an AD/HD child's brain. These seminars are a revelation to parents. We've also produced a poster series, to get the word in the hope that kids with AD/HD are better understood. These posters were printed and distributed to schools and childcare centres. The posters also went "viral" on the internet, reaching tens of thousands of families around the world.

Triple P Family Transitions another new program, is making a difference for kids when parents are separating. The outcomes from this work are immediate and very moving.

Evidence Based Programs

- Cool Kids & Cool Little Kids
- Triple P Level 4, and Level 5
- Triple P Discussion Groups
- Triple P Stepping Stones & Family Transitions
- Circle of Security
- Keeping Children Safe
- Kooly Aboriginal Supported Playgroup
- Speech and Language Playgroup
- Music Therapy

Evidence-Informed Practice

- ADHD and Anxiety Workshops & Posters
- Special Playtime Workshops



Working with Young People

OUR KIDS AND YOUNG PEOPLE NEED THE BEST START IN LIFE...

- Socio-Emotional Programs
- School Chaplains
- Young Pregnancy Group
- Breakfast Club

Each year, our Youth Team works hard to provide programs based on current and emerging needs, from School Holiday programs, in-school programs and workshops, to programs for young parents.

School Holiday Programs provide an opportunity for local young people to attend structured activities and have new experiences, expanding their friendships, and keeping busy and active through the school holidays.

Of course, working in Schools is integral to youth work. In Jamison High, we worked with boys to boost their social skills, give them the tools to navigate life, and develop friendships. In Kingswood Park Public School, we delivered Healthy Relationships programs, giving young people skills to make positive friendships in High School. Our Mental Health Roadshows and School Lunchtime activities give us the opportunity to connect with young people, building relationships and having those conversations that make a difference.

Young parents continue to be a focus for the team. Nepean Young Pregnancy Support group is a weekly program that supports pregnant teens and their partners with information, and referrals as they prepare for their babies.

In Youth Week we held a Young Parents Family Fun Day – with many of our young families attending with their children, for a day of fun, information and connection.

The Risky Business Parent Teen Workshop gave parents the opportunity to gain an understanding of the challenges facing their young people, and the chance to start those important conversations.

Transition points are important times where extra support can make all the difference – programs such as our Girls' Group provides support and preparation for girls progressing from primary to high school.

Young people need to be empowered to contribute to their community. The Cranebrook Multi-Sport Court Youth Design Workshops gave them the opportunity work on the design of the area and the artwork that decorates the space. Members of the Student Rep Council from Cranebrook High are an integral part of the Cranebrook Connects Community Working Group – not only providing a voice for the young people of Cranebrook, but implementing real change in their community.

At Cranebrook Neighbourhood Centre - Breakfast Club continues to grow – up to 400 children and young people a week attend, for a free breakfast, to make lunch, and as a safe place to hang. The youth team are there playing handball, Uno, or just chatting. Breakfast Club is an important space where we can help young people develop resilience – through development of their internal strengths and protective factors; and also by being there as adults who care for, and have time for children and young people – and demonstrating through example what being a respectful community and friend is all about. At Mulgoa PS, through the Chaplaincy program, Second Step has been taken on as a whole-of-school approach to social and emotional development

Evidence Based Programs

- Rock & Water
- Friends for Life
- Second Step

Promising Practice

- Love Bites (NAPCAN)

Evidence Informed Practice

- Risky Business Parent Trivia Challenge



Community Development

CREATING VIBRANT COMMUNITIES...



- Learn New Skills
- Stay Active
- Meet new people
- Supporting Families

This year a new resident group -Cranebrook Community
Group - the newest addition to the Cranebrook Connects
- Safe Home, Safe Community Collective Impact project.
The Cranebrook Community Group are "Cranebrook locals"
- parents, grandparents, High School students, and other
residents - that meet monthly as the community voice for the
Cranebrook Connects project, which is all about community
pride. The group are driving their own development - and
are learning all about advocacy, funding applications, event
management and more - from doing the work themselves.

They got Magnetic Places funding through Penrith City Council, and designed an awesome "Welcome to Cranebrook" sign, a beautiful seat, and a mini garden at a new local park.

A new project - Pathways to Training and Employment was launched – and provides opportunities for residents to get training or employment. So far the project has run TAFE courses, and provided one-on-one assistance with resume writing, interview skills and more. Residents have successfully determined their career paths, gained employment, enrolled in Certificate level courses, and their skills and self-confidence have grown substantially.

A good mentor can be the difference between getting and keeping a job. Community members and staff have been trained and qualified to become mentors, and are excitedly waiting to be matched with their mentees.

Finding the money to pay all the bills and feeding the family is tough. To address an increasing demand for food support programs, we've partnered with SSI to offer The Staples Bag program at Cranebrook and Kingswood. This amazing program provides affordable groceries including meat, fresh fruit and vegetables, as well as pantry, hygiene and baby products. Thanks SSI – this amazing program gets it so right! We held Healthy Eating Workshops using the contents of a Staples Bag – which worked a treat to provide healthy meals for the whole family.

New this year is the Girls Group, this came as a direct result of families looking for affordable social activities for 8-12 year-olds. Cranebrook Girls come together each week to create art or play games, while learning about team work, resilience, self-confidence, bullying, hygiene and other vital skills.

CREATING VIBRANT COMMUNITIES...

- Keeping Children Safe
- Planning Great Neighbourhoods
- Free and Fun Activities
- · Having a Voice

The Thornton community is growing and flourishing, and our Community Facilitator works hard for culturally inclusive community activities with opportunities for new neighbours to meet one another The Thornton Resident Group has been a great achievement for the project and this new community – it's fantastic to work with residents who are so committed to a respectful and safe neighbourhood.

Social connections, personal growth and development, and a sense of belonging are all important factors in improving mental and physical wellbeing for members of our community. Our Neighbourhood Centres are vibrant, active places for community to come together to learn new skills, meet up with new friends, get fit and healthy, or just chat to one of our community development staff.

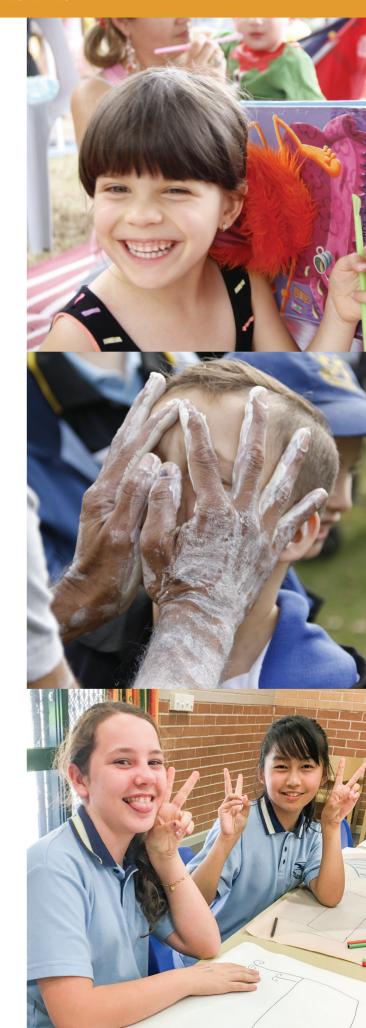
Our involvement in networks and interagencies (including Cranebrook Neighbourhood Advisory Board, Kingswood Park Action Network, Keeping Them Safe Circle, Nepean Blue Mountains Aboriginal Workers Network) allow us to actively advocate for changes to the sector, create and maintain connections within the service system, and respond to emerging needs.

Evidence Based Programs

- Cranebrook Connects Collective Impact Project
- Breakfast Program

Evidence Informed Practice

- Keep Them Safe Circle
- Outreach to Housing Complexes



Aboriginal Projects

WORKING WITH ABORIGINAL FAMILIES TO CLOSE THE GAP...

- Connecting to Community
- Healthy Bubs and Kids
- Connecting to Culture
- Healthy Bubs and Kids

Koolyangarra Aboriginal Family Centre is located in the heart of Cranebrook. Through Koolyangarra (Kooly), we aim to provide quality and friendly access for our Aboriginal community and wider community members by providing free phone, internet, computer and support service for those requiring referrals.

Walan Mahlee Aboriginal Dance Group has expanded this year and now includes boy's dance. We are excited to have Mark Pitman facilitate our young boy's. With this expansion of the group, it has been a highlight to see them dance together on some of our significant Aboriginal dates throughout the year.

Kooly continues to work and partner with many Aboriginal service providers across the LGA to provide a high quality, wrap around service for the Aboriginal Community through our monthly Service and Health Outreach. Community come and connect with services such as health, Centrelink, housing and more, in the one spot, for a one-stop-shop.

Our Men and Women's Group continue to meet and are growing stronger each term. Our Koori Cuppa Women's group have engaged in many different art & craft activities throughout the year. We have had many services come and give information and our women love catching up and sharing their stories and experiences. Men's Group are looking forward to utilising the fishing gear which they gained through PCC CAP Grant earlier this year. The men gather down at Yellomundi each fortnight during the warmer months, service's visit and to come together as men and discuss men's business.

Aboriginal health continues to be a priority for us at Kooly. This year we held an Aboriginal Well Women's Day at Kooly in partnership with population health.

There were many women from across Penrith attend this day. The day was to promote breast and cervical cancers in Aboriginal women, looking at detection and screening. The women also enjoyed a pamper afternoon of nails, haircuts and yarning circle of healing.

Culture is an important part of our identity and we know all too well that many of our children and young people in our community are disconnected. This year, we have been fortunate enough to have Jenny Riley onboard to facilitate our Cultural Connections program on an ongoing basis. Jenny has been teaching our children connection to land, story through painting, storytelling and much more.

Our partnership with ICE continues and this year we have in the making "Kooly Country". Our ICE friends have been meeting with a few of our community members, yarning and capturing stories of connection to land, experiences, memories and more. We've experienced stories by the fire with a warm bowl of soup around our hands. We look forward to the next chapter of this ever-evolving story. NCNS Aboriginal staff are always looking for training and professional development to assist in raising awareness and addressing issues within our community. Staff have attended training in mental health, stepping on, suicide prevention and tackling tobacco. Through these types of training, staff can offer assistance, guidance and feel more confident in addressing these issues when faced.

NCNS' biggest day on our calendar continues to be NAIDOC Cup. NAIDOC Cup is a combined sports gala day that celebrates Aboriginal achievement in all forms. It provides an important day on the school calendar for Aboriginal kids to get together for sport, respect, achievement and culture. This year over 1,000 students participated in NAIDOC Cup. Over 70% participating were Aboriginal students.

It's such a highlight to have some of our Aboriginal Elders, Uncle Greg and Uncle Wes, delivering Welcome to Country and Smoking ceremony.



WORKING WITH ABORIGINAL FAMILIES TO CLOSE THE GAP...

Then the Oztag & Netball comps got underway. Our Joey's (Stage 1 children) enjoyed a round-robin of Traditional Indigenous Games; Aboriginal Cultural dance and cultural experience with Koomurri and then Aboriginal art and craft activities. The sport is played with a respectful spirit of friendship. We would like to acknowledge the financial partners Australian Unity and Nepean Blue Mountains PHN.

At NAIDOC Jamison Park, our cultural tent continues to draw in a crowd. We provide this tent for hands on cultural experience and this year our featured scheduled workshops including weaving, Didg and clapsticks workshops, Cultural experience from Koomurri and finally bush tucker with Muru Mittigar.

NCNS staff represent our community and organisation on:

- AECG
- PACC
- TEI
- NBM A&D Mental Health

A very big highlight this year was the offering of a Certificate IV in Mental Health for many of our Aboriginal Workers through the MHCC and Wentoworth Healthcare's Partners In recovery program. . Congratulations to the NCNS team members who accomplished this significant achievement.

Evidence Based Programs

- Go4 Fun Pilot (Aborginal)

Evidence Informed Practice

- Outreach Service Delivery
- Cultural Activities





SOMETIMES FAMILIES NEED EXTRA SUPPORT...

- Home Visits
- Supporting Families
- Keeping Kids Safe
- Parenting Programs

NCNS has been a consortium partner to the Wesley Mission Brighter Futures and Youth Hope projects since inception. Over those years we have seen a lot of change.

Practice standards are very high, and the partnership provides support and training to ensure consistent and high quality casework.

NCNS is the Aboriginal Brighter Futures provider in Penrith, and for Youth Hope we have 4 caseworkers, one of which is an Aboriginal – identified position. Rounding off the team, we have a federally funded Aboriginal Family/Group Worker, who can take on a more flexible caseload, as well as running Triple P each term.

NCNS favours a combination of casework and group-work, having seen the effectiveness of the two modalities combined over many years. The team provides home visiting, and structured intensive case planning and implementation. In addition to the casework component, the casework team utilises our range of in-house parenting workshops, and other programs to increase community and cultural connectedness, confidence and skills. There is no doubt that our casework clients benefit from having access to the Youth Hub, our TAFE courses, school holiday programs, womens groups and other activities and supports. Teen Triple P is offered as a part of Youth Hope. Brighter Futures is a partner to Kooly Aboriginal Supported Playgroup.

Both Brighter Futures and Youth Hope include a Tutoring program, which achieves outstanding results for primary school aged children. Like the Aboriginal School Readiness program the Aboriginal Tutoring program makes significant, measurable change that is transformative. School becomes enjoyable when kids can succeed instead of struggle, and classroom behaviour transforms. Teachers and parents agree that this is some of the most important work we do.

We are very grateful to Wentworth Area Community
Housing for the transitional housing partnership
arrangement that we have had in place for many years.
NCNS being a Work Development Order provider means
that through participation in counselling, or casework,
clients can repay their debilitating state debts.

Additional activities that the team provide for our casework clients include Budgeting workshops, gardening workshops, pamper days, school holiday play days, and of course camps. With staff now trained in Drumbeat we look forward to running this fun group.

Evidence Based Programs

- Structured Decision Making, Three Houses Tool
- Aboriginal Triple P

Evidence Informed Practice

- Tutoring
- Drum Beat and Resilience Development



Closing the Gap

- Better healthcare
- Access to cheaper medicines
- Dedicated care coordinators and Aboriginal health support workers

NCNS is so excited to be adding the Closing the Gap healthcare program to our suite of Aboriginal projects. The program was established and run successfully by Wentworth Healthcare provider of the Nepean Blue Mountains Primary Health Network – and its predecessor organisations – for many years, and is a successful and highly regarded program with strong community support. The Aboriginal communities that CTG covers – from Lithgow, Blue Mountains, Hawkesbury and Penrith – can be assured of our commitment to the program, delivered by staff they know and trust.

Closing The Gap works with GP's, health care providers, and services – to support Aboriginal people with a chronic disease. This could include assistance to access healthcare, annual GP plans, assistance with medication, medical equipment, access to specialist and allied health services to reduce complications and hospitalisation. Importantly, the service is provided by Aboriginal staff who understand chronic disease management and are dedicated to improving health outcomes. Improving health literacy through community based info sessions and workshops is one of the additional areas that NCNS will bring to CTG.

We acknowledge the CTG team for the hard work in transitioning from Wentworth to NCNS, and the stability and peace of mind that this smooth transition was able to provide for the patients involved in the program.



People BOARD PROFILE



JANIS DONNELLY-COODE

Janis Donnelly-Coode is a local lawyer, in her professional life she is passionate about providing a good service to family law and estate clients. These clients are

usually stressed or upset or under pressure from family members, and need someone who understands that this is an emotional time for them. She is also passionate about increasing awareness about domestic violence in our society, and starting a dialogue so that real solutions can become available to these victims. Janis joined the board of NCNS this year to utilise her professional skills, experience and networks to contribute positively to a local organisation that is making changes and turning around the lifetime trajectories for the most at-risk children in our community.



PATRICIA FORMOSA

Patricia Formosa a long term Board Member at NCNS. Pat is a Penrith resident, and works at Graceades Cottage – a small Neighbourhood Centre in Mt

Druitt. Patricia has an interest in Community Development and Aboriginal program delivery. She is an advocate for small to medium organisations and their ability to be localised, flexible and adaptive in their service delivery.



JOY IMPIOMBATO

Joy has been the Managing Director at NCNS since 2009. Prior to this she had various roles in the community sector. She is motivated by working with local

communities to address disadvantage and inequity through practical, local actions. She has a particular interest in the development of professional organisational and practice standards for the industry.



YVONNE PORTER

Yvonne Porter is a Penrith resident and has had a long term interest in effecting positive outcomes for the whole community. She has worked in a number

of roles in the community sector including managing teams and organisations. She has an interest in policy and continuous improvement.



MARY RIGBY

Mary Rigby has been a board member at NCNS for nearly 30 years. As a South Penrith resident, Mary has an interest in local services for older people. Mary is

also a valued volunteer at South Penrith Neighbourhood Centre where she helps with our Golden Oldies Group and runs the popular Community Library.



PETA WILLIAMS

Peta Williams has a strong administrative and management background in the community sector, in arts administration and in music therapy. She is currently the

Manager of the Lower Mountains Neighbourhood Centre and has a commitment to providing useful and meaningful services and experiences that benefit and strengthen our community. She has experience in operational management, staff management, financial management, governance, advocacy, and policy development. She was Chair of the Government Relations Committee of the Australian Music Therapy Association, a Board Director of Blue Mountains Artists Network, and is currently completing a three year term on the Blue Mountains City of the Arts Trust Committee. Outside of her working life, Peta is a musician and composer.



SHARON WILLIAMS

Born and raised in West Wyalong, NSW, Sharon Williams is a proud Koori woman whose connection and roots are with the Wiradjuri Nation, central NSW. Sharon's

ancestors are the Galari people who lived along the Lachlan River and her totem is the wedged tail eagle. Sharon has identified as an Aboriginal person all her life.

Her professional career with the State Public Sector has spanned close to 40 years. During this time Sharon worked in mainstream and identified positions with the Rural Bank (later known as State, Colonial State, Colonial, Commonwealth) and NSW Health. Sharon is passionate about empowering Aboriginal people into meaningful employment, ongoing professional development, education and training



People STAFF AND VOLUNTEERS



Senior Management Team

Joy Impiombato General Manager

Carolyn Gilbert Team Leader - Early Childhood and Aboriginal Early Learning Worker

Trudy Grant Team Leader - Aboriginal Projects, then Aboriginal Community Coordinator

Deb Ennis Team Leader - Youth Hope (to 22nd March 2017)

Rodney Matthews Team Leader - Youth Hope

Michelle Mays Program Manager - Casework

Nerida Silver Team Leader - Youth (to 25th November 2016)

Laura Williams Senior Team Leader - Policy & Development (to 16th August 2016)

Julie Collins Team Leader - Communities (to 29th March 2017)

Program Manager - Communities

Lisa Eggers Team Leader - Communities

Veronica Lloyd Team Leader - Closing the Gap

Supported by

Lisa Cona Finance and Administration

Rachel Morrall Personal Assistant/Administration & Online Communities Worker

Joanne Camilleri Administration Assistant

Mary Rigby Volunteer Administration

Project Staff

Daniel Burston Youth Hope Caseworker

Dee Geary Youth Hope Caseworker

Sonia Pichler Youth Hope Caseworker

Donna Hancock Brighter Futures Aboriginal Caseworker (to 22nd December 2016)

Aboriginal Family/Group Worker

Natasha Jackson Aboriginal Brighter Futures Caseworker (to 17th August 2016)

Sharon McKee Aboriginal Brighter Futures Caseworker

Krystle Scott Aboriginal Early Childhood Worker (to 24th April 2017)

Rebecca Weir Aboriginal Family/ Group Worker (to 13th February 2017)

Brighter Futures Aboriginal Caseworker

Kasse Tollan Youth Hope Caseworker (to 2nd September 2016)

Rodney Matthews Youth Hope Caseworker (to 23rd May 2017)

Bronwyn Nuttall Aboriginal Youth & Family Worker

Narelle Smith Parenting Facilitator, Family Worker & School Chaplain

Lee Dunn School Chaplain - Braddock Public School

Emma Schofield Youth Caseworker - Youth Hub (to 4th October 2016)

Aldo Trapanese Youth Worker & School Chaplain (to 30th June 2017)

Sami Thoms Youth Worker

Project Staff (continued)

Monica Barac Housing Community Projects Worker - Community Development

Casey Holtom Thornton and Kingswood Park Community Development Worker

Cinzia Guaraldi Thornton Community Development Worker

Zoe Harris Community Hub - Cranebrook

Karen McKeown Community Development Worker

Steve Goldsmith Community Development Worker (to 25th August 2016)

Lisa Eggers Community Development Worker (to 21st March 2017)

Nada Mohamed Community Development Worker

Jozica Crncec Online Communities Worker (to 31st August 2016)

Gil Corr Online Communities Worker (to 15th March 2017)

Cathy Briffa Community Development Worker

David Gillet Aboriginal Community Worker

Sara Hayek Aboriginal Health Outreach Worker - Closing the Gap

Robyn Taylor Aboriginal Health Outreach Worker - Closing the Gap

 $\textbf{Stephanie Raye} \hspace{0.5cm} \textbf{Care Coordinator - Closing the Gap} \\$

Shana Mason Care Coordinator - Closing the Gap

Joanne Price Care Coordinator - Closing the Gap

Support Staff

Morissa Hita Bus Driver & Project Support

Charlene Holtom Project Support & Cleaner

Rabia Tareen Project Support & Childcare Worker

Tracie Harris Aboriginal Dance Group Facilitator

Leah Crowe Project Support - Early Childhood

Ethan Johnson Project Support - Closing the Gap

Facilitators

Dorothy Charnley Writers Group

Donna Studders Gentle Exercise - South Penrith

Teagan Pittman Aboriginal Girls Dance Group Facilitator

Mark Pittman Aboriginal Boys Dance Group Facilitator

Christie Wood Tai Chi

Jane Braund A Source of fitness - Glenmore Park

Andrea Grant A Source of fitness - Kingswood Park

Volunteers

Corrie Monsma Tax Help



WORKING TOGETHER

Partners

Collaboration is key to the way we work in local neighbourhoods.

We thank the many who have partnered in different ways, working with us on projects, big and small, throughout the year.

- Wentworth Healthcare Limited provider of the Nepean Blue Mountains Primary Health Network
- · Wesley Mission Brighter Futures & Youth Hope
- · Wentworth Housing
- Westfield Centre Management
- · Northcott Disability Services
- · Life Start Disability Services
- Australian Unity
- Nepean Blue Mountains Local Health District
- Marrin Weejali
- · Nordoff Robbins
- Building Strong Foundations Team
- Cranebrook Community Health
- · Relationships Australia
- The Cancer Council
- AbSec
- Information & Cultural Exchange (ICE)
- Connect Child & Family Services
- Barnardo's Cranebrook
- Penrith City Council
- Community Junction
- Lapstone Preschool
- Braddock Public School
- Kingswood Park Public School
- Cranebrook High School
- Penrith Valley School
- Mulgoa Public School
- Bridging The Gap
- · Platfrom Youth Services
- TAFE Blue Mountains, Richmond, Mt Druitt
 & Nirimba
- Muru Mittigar
- Emu Plains Lions Club
- Nepean Rotary

Networks

Effective networks and inter-agencies are critical for quality community development outcomes and we prioritise staff attendance to these. In addition NCNS staff convene (and co-convene) the following networks:

- Cranebrook Neighbourhood Advisory Board (CNAB)
- Nepean Community Builders Network (NCBN)
- Nepean Blue Mountains Aboriginal Workers Network
- · Cranebrook Keep Them Safe Circle
- Nepean DV Network
- Kingswood Park Action Network (KPAN)
- Cranebrook Connects Collective Impact Project

Funders

We would like to thank and acknowledge the agencies that fund NCNS. These include:

- NSW Family & Community Services
- Wentworth Healthcare Limited provider of the Nepean Blue Mountains Primary Health Network
- Wesley Mission Brighter Futures & Youth Hope Consortia
- Department of Prime Minister and Cabinet
- Urban Growth
- Penrith City Council grants
- · Club Grants
- · The Cancer Council



STATEMENT BY MEMBERS OF THE BOARD

In the opinion of the board the financial report as set out on the attached pages

SHARDN WILLIAMS

- Presents fairly the financial position of NCNS as at 30 June 2017 and its results of it operations and its cash flows of the Organisation for the year ended on that date in accordance with Australian Accounting Standards and other mandatory professional reporting requirements.
- At the date of this statement, there are reasonable grounds to believe that NCNS will be able to pay its debts as and when they become due and payable.

This statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:

Director

Director

Nepean Community & Neighbourhood Services

ABN: 69 145 924 821

Year ended 30 June, 2017

Auditor's Independence Declaration
UNDER SECTION 307C OF THE CORPORATIONS ACT 2001
TO THE DIRECTORS OF NCNS

I declare that, to the best of my knowledge and belief, during the year ended 30 June, 2017 there has been:

- (i) No contraventions of the auditor independence requirements as set out in the Corporations Act 2001 in relations to the Audit; and
- (ii) No contraventions of any applicable code of professional conduct in relation to the audit.

Signed on: $2 - \sqrt{2}$

Margot Thompson CPA

Registered Company Auditor No. 4716

MLT Accounting Pty Ltd Unit 6, 20 Somerset Avenue

Narellan, NSW.



T: 02 4648 1624
F: 02 4647 3107
E: admin@mltaccounting.com.au
A: Unit 6/20 Somerset Avenue, PO Box 3086 Narellan 2567

INDEPENDENT AUDITOR'S REPORT

To the members of Nepean Community & Neighbourhood Services

Report on the financial report

Opinion

I have audited the accompanying financial report of NCNS, which comprises the statement of financial position as at 30 June 2017, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by Members of the board.

In my opinion the financial report of NCNS has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act* 2012, including:

- a) giving a true and fair view of NCNS's financial position as at 30 June 2017 and of its financial performance and cash flows for the year ended on that date; and
- b) complying with Australian Accounting Standards and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibility under those standards is further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. I am independent of NCNS in accordance with the auditor independence requirements of the *Corporations Act* 2001 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

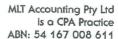
I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Information other than the Financial Report and the Auditor's Report thereon

The management is responsible for the other information. The other information comprises the information included in the NCNS's annual report for the year ended 30 June, 2017, but does not include the financial report and my auditor's report thereon.

My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon.







In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with, the financial report or my knowledge, obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is material misstatement of this other information; I am required to report that fact. I have nothing to report in this regard.

Management's responsibility for the financial report

The management of the NCNS are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and for such internal control as the management determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the management is responsible for assessing NCNS's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

The management is responsible for overseeing the NCNS's financial reporting process.

Auditor's responsibility for the audit of the financial report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at:

http://www.auasb.gov.au/Home.aspx. This description forms part of our auditor's report.

Dated this: 27th September, 2017

Dated this. 27 Septem

Margot Thompson

Registered Company Auditor 4516

MLT Accounting Pty Ltd

6/20 Somerset Avenue,

Narellan NSW 2567

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2017

	2017	2016
	\$	\$
CURRENT ASSETS		
Cash on Hand	3,610	4,644
Cash at Bank	123,696	60,528
Money on Deposit	620,901	575,188
Trade Debtors & Prepayments	_22,135	20,344
TOTAL CURRENT ASSETS	770,341	660,704
TOTAL ASSETS	770,341	660,704
CURRENT LIABILITIES		
Trade Creditors & Accruals	76,630	59,228
Grants Received in Advance	191,497	49,207
Provision for Program Costs	4,114	14,907
Provision for Staff On-costs	245,017	237,443
Provision for Management Support	15,115	40,106
Provision for Relocation	13,530	13,530
Provision OM Change of Name		12,323
Provision for Equipment Replacement	24,587	22,144
TOTAL CURRENT LIABILITIES	570,490	448,887
NON CURRENT LIABILITIES		
Provision for Long Service Leave	109,083	121,930
TOTAL NON CURRENT LIABILITIES	109,083	121,930
TOTAL LIABILITIES	679,572	570,817
NET ASSETS	90,769	89,888
ACCUMULATED FUNDS	90,769	89,888

STATEMENT OF CHANGES IN EQUITY FOR THE PERIOD ENDED 30 JUNE 2017

	2017 \$	2016 \$
Accumulated Surplus/(Deficit) Brought Forward	89,888	98,012
Surplus (Deficit) as at 30 June 2017	(879)	(8,124)
Accumulated surplus at the end of the year	90,767	89,888
Penrith Community Dev Services	-	-
South Penrith Facilities - Neighbourhood Centre	4,758	3,438
Penrith Youth Services Project	-	-
Housing Communities Project	-	-
Aboriginal Community Project	-	-
Families NSW Aboriginal Family Workers Project	-	-
Aboriginal Early Learning Project (AGEL)	-	-
Making Tracks Schools Project (Better Futures)	-	-
Community Hub Project	-	-
Aboriginal Affairs	-	-
Kington Place Cranebrook Facility	(3,792)	(2,061)
Torton Place	(3)	(3)
Brighter Futures Early Intervention Project	-	-
Pathways to Training	-	-
Making Tracks Bus Project	421	214
Organisational Management & Development Project	89,382	88,299
WS Mens Group	-	-
KOORI Games	-	-
Youth Hope	-	-
Student Support Mulgoa	-	-
Student Support CHS	-	-
Student Support PAC	-	-
PWHC NDVN Fund	-	-
Tenant Enagement Programs	-	-
Platform Youth Services	-	-
Thornton Community	-	-
Home & Carer Support Services	-	-
Collective Impact	-	-
Chaplaincy	-	-
IAS - Children & Schooling	-	-
Kingswood Park PS	-	-
Aboriginal Mental Health	-	-
Work for Dole - Cranebrook	-	-
Functional Family Therapy - Child Welfare	-	-
Neighbourhood Advisory Board	-	-
PHN - Wentworth Healthcare	-	-
	90,767	89,888

STATEMENT OF COMPREHENSIVE INCOME FOR THE PERIOD ENDED 30 JUNE 2017

	2017 \$	2016 \$
REVENUE	•	Ψ
Government Grants	2,813,439	2,764,107
Interest	5,382	9,063
Other Revenue	663,124	646,373
	3,481,945	3,419,543
EXPENSES		
Programs & Other Expenses	1,230,482	1,104,104
Wages	1,703,591	1,792,940
Organisation Management	546,993	530,623
Setup Costs & Facility Costs	-	-
	3,481,006	3,427,667
SURPLUS/(DEFICIT)	879	(8,124)

STATEMENT OF CASHFLOWS FOR THE PERIOD ENDED 30 JUNE 2017

		2017	2016
		\$	\$
Cash flows from operating	g activities:		
Receipts from funders, done	ors and customers	3,618,853	3,375,715
Payments to suppliers and	employees	(3,516,391)	(3,305,751)
Interest received (net)		5,382	9,063
		107,843	79,024
Cash flows from investing	g activities:		
Payments for furniture & fitt	ings and plant & equipment acquired		
Net cash used in investing	g activities		
Net decrease in cash held	I	107,843	79,024
Cash at the beginning of t	the year	640,362	561,338
Cash at the end of the year	ar	748,205	640,362
Operating Surplus (Deficit)	After Income Tax	(879)	8,124
(D)	P	40.040	
(Decrease)Increase -	Prepayments Trade Debtors	13,910	- (12 110)
	Trade Creditors & Accruals	(15,701) 17,402	(13,419) 8,372
	Provision for Staff on-costs	7,574	59,099
	Provision for Program Costs	(10,793)	4,705
	Provision for Management Support	(24,991)	21,270
	Provision for Equipment Replacement	2,443	21,241
	Provision OM Change of Name	(12,323)	21,271
	Provision for Relocation	(12,020)	_
	Provision for LSL	(12,848)	20,648
	Grants in Advance	142,290	(34,768)
		107,843	79,024

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2017

1 Corporate Information

The principal accounting policies adopted in the preparation of this general purpose financial report are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Nepean Community & Neighbourhood Services is a company limited by guarantee domiciled in Australia. Its registered office and principal place of business is at Cnr Trent Street & Birmingham Road, South Penrith The company operates in one geographical location, being the Nepean Blue Mountains region, NSW.

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

a. Basis of preparation

These general purpose financial statements have been prepared in accordance with the Corporations Act 2001 and Australian Accounting standards and interpretations of the Australian Accounting Standards Board. Nepean Community & Neighbourhood Services is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless otherwise stated.

These financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs. The amounts presented in the financial statements have been rounded to the nearest dollar.

b. Cash and cash equivalents

Cash on hand and in banks is stated at its nominal value. For the purposes of the statement of cash flows, cash includes cash on hands and in banks, net of outstanding bank overdrafts.

c. Accounts receivable and other debtors

Accounts receivable and other debtors include amounts due as well as amounts receivable for services completed. Receivables which are expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets. Accounts receivable are initially recognised at fair value and subsequently measured at amortised cost using the effective interest method, less any provision for impairment losses.

d. Property, Plant & Equipment

Fixed assets are written off in the year of expenditure, this does not meet AASB 116 standards. This a result of funding body requirements for all expenses to be shown in the year incurred regardless of expenses being capital in nature.

e. Trade and Other Payables

Liabilities for trade creditors and other amounts are carried at cost, which is the fair value of the consideration to be paid in the future for goods and services received, whether or not billed to the entity.

f. Employee Benefits

A liability is recognised for the company for employee benefits arising from services rendered by employees to balance date. Long service leave payable later than one year has been accrued in respect of all employees from the date employed with the company; it has been measured based on remuneration rates current at the reporting date. In the opinion of the directors this estimate of long service leave is not materially different from the estimate determined by using the present value basis of measurement.

g. Income Tax

No provision for income tax has been raised as the entity is exempt from income tax under Div 50 of the In come Tax Assessment Act 1997.

h. Comparative Figures

Where required by accounting standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

i. Revenue Recognition

Grant Revenue is recognised in the profit and loss when the entity obtains control of the grant and it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably. If conditions are attached to the grant which must be satisfied before it is eligible to receive the contribution, the recognition of the grant as revenue will be deferred until those conditions are satisfied. When grant revenue is received whereby the entity incurs an obligation to deliver economic value back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the service has been delivered to the contributor, otherwise the income is recognised as income on receipt.

j Provisions

Any excess of income over expenditure is set aside as provisions and reserves for future use in accordance with the company's charitable purposes or for activities beneficial to the community. The excess of income which is set aside is represented by income raised that was not received from core funding bodies.

k Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position. Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

I Critical Accounting Estimates and Judgements

Estimates and judgements incorporated into the financial statements are based on historical knowledge and best available current information. Estimates assume reasonable expectation of future events and are based on current trends and economic data.



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NEPEAN COMMUNITY & NEIGHBOURHOOD SERVICES